

Dear Parents, Family and Friends,

We are reaching out to you as a College that is invested in the success of your loved one. We understand that you might be worried about your loved one during this challenging time.

We want to assure you that the well-being of our students is Bow Valley College's top priority. We remain committed to providing learning opportunities to all our students.

Here are some measures that we have taken to support our students:

1. We have moved most programs and courses online.
2. We are providing important updates about College and government COVID-19 policies on our **Frequently Asked Questions (FAQs)** page.
3. Students can access support services online, including:
  - a) Counselling
  - b) Advice from a Regulated Canadian Immigration Consultant
  - c) Financial Aid and Awards support
  - d) Career Services and Accessibility Services
  - e) The Academic Success Centre
  - f) Library and Learning Commons resources

We encourage our students to stay up to date with government decisions through the following websites:

1. **The Government of Alberta**
2. **Immigration, Refugees and Citizenship Canada**

Alberta Health Services has confirmed that all international students will be covered for medical treatment related to COVID-19.

Immigration, Refugees and Citizenship Canada has confirmed the transition to online courses due to COVID-19 will not affect students' eligibility to obtain a Post-Graduate Work Permit.

We recognize this is a difficult time to be away from your loved one. If you have any questions or concerns, please contact us at [tvvet@bowvalleycollege.ca](mailto:tvvet@bowvalleycollege.ca).

Thank you.