

## Take action on your **SUCCESS** with RISE

### What is RISE?

The RISE Program supports learners who are facing difficulties that may put their academic and personal success at risk or those learners who want to be proactive in planning for their success!

### RISE'S SIMPLE STEPS TO SUCCESS

1. **Referral** – Use the [RISE Program Referral form](#), to request an appointment.
2. **Book an Appointment** – The Learner Success Advisor contacts you to book an appointment.
3. **Learner Success Plan** – During the meeting, the Learner Success Advisor (LSA) listens to all your areas of required support then creates a learner success plan!
4. **Get Connected** – With the plan in place, we connect you with free internal and/or external supports by both booking the appointments directly and including the dates of each appointment in your plan.
5. **Follow-up and Feedback** – To ensure that the supports recommended meet your needs, the LSA follows-up with you and asks for your feedback.



### Questions? Doubts? Concerns?

Email: [success@bowvalleycollege.ca](mailto:success@bowvalleycollege.ca)

Phone: 403.410.1440 or 587.393.3116

Website: [www.bowvalleycollege.ca/rise](http://www.bowvalleycollege.ca/rise)

Learner Success Services, 1<sup>st</sup> Floor South Campus, Bow Valley College

## Does this Affect My Academic Records Or Decisions Related to Funding?

This support is very confidential and does not get tracked in your student records, progress or funding decisions. It is okay if you do not wish to meet with the LSA as the service is not mandatory.

You can also reach out directly to any other services area listed in the appendix if that works better for you.

For more, visit [Frequently Asked Questions](#)

## If This Is an Emergency

If currently in distress and require immediate assistance, please contact our counselling team located in Learner Success Services - 1st Floor, South Campus or call 403.410.1440; email:

[counselling@bowvalleycollege.ca](mailto:counselling@bowvalleycollege.ca)

For after hours, contact the Distress Centre at 403.266.4357

## Appendix - List of Resources

Topic	Resource/Notes
Policies (Attendance, grading etc.)	<a href="#">Bow Valley College Website</a> , <a href="#">myBVC</a> & <a href="#">Academic Advising</a>
Student Code of Conduct	Bow Valley College Website & myBVC
Learner Appeal	<a href="#">Bow Valley College Website</a> , <a href="#">Student Handbook</a> , myBVC, <a href="#">Office of the Registrar</a>
Important Dates & Deadlines	<a href="#">Bow Valley College Website</a> & Student eNewsletter (mybvc email)

### ACADEMIC & LEARNER SERVICES

Academic Advising	<a href="#">Academic Advising</a> (1 <sup>st</sup> Floor, South Campus. 403-410-3456)
Academic Success Center – Tutoring, study skills, reboot, technology help	<a href="#">Academic Success Center</a> ( Room N266, North Campus. 403-410-1440)
Bookstore	<a href="#">Bookstore</a> (403-410-1740)
Career Services	<a href="#">Learner Success Services</a> (1 <sup>st</sup> Floor South. 403-410-1440)
Child Care	<a href="#">On- Campus daycare</a> (403-705-5786)
Counselling	<a href="#">Learner Success Services</a> , <a href="#">Talk With Me</a> , <a href="#">Student Health 101</a> (403-410-1440)
Financial Aid (Student Loans) & Financial Resources	<a href="#">Learner Success Services ATB Center for Financial Empowerment</a> (403-410-1440)
Health and Dental (SABVC)	<a href="https://sabvc.ca/health-and-dental/">https://sabvc.ca/health-and-dental/</a> (403-410-1696)
Housing & Student Discounts	<a href="#">Student Discounts</a> (403-410-1440)
International Students	<a href="#">International Education</a>
Lockers	<a href="https://bvc.lockergm.net/">https://bvc.lockergm.net/</a>

Printing	Library, SABVC, <a href="#">Splash</a>
RGO Library & Learning Commons	<a href="#">Library</a> (403-410-1647)
Security/Campus safety	<a href="#">Campus Security</a> 403-410-1713
Services for Learners with Disabilities	<a href="#">Learner Success Service</a> (403-410-1440)
Student Engagement Officers – Academic Advising for Chiu School of Business Learners	<a href="#">Student Engagement Officers</a>
Student Scholarships and Bursaries	<a href="#">Learner Success Services</a> , <a href="#">Students Awards Portal</a> (403-410-1440)
Student Email/Web Portal Help	Help Desk (403-410-1611)
Student Health Services	<a href="#">Imagine Health Center</a> (403-775-9669)
Student’s Association of BVC (SABVC)	<a href="https://sabvc.ca/">https://sabvc.ca/</a> (403-410-1695)

#### STUDENT LIFE

Topic	Resource/Notes
Places to study on campus	Cafeteria seating, Library, Student Lounge areas, Quiet Study spaces, Project Rooms, Study Rooms
Places to eat on campus	Riverwalk Café, The Market, Tim Horton’s
Campus volunteer, leadership opportunities, Other Resources	<a href="#">LEAD</a> , Student e-news, SABVC, <a href="#">BVC Cares</a> , <a href="#">BVC Green</a> , Program Areas, Intercultural Centre, Learning Navigator, Student Affairs

#### External Community Resources

Topic	Resource/Notes
Community Resources in Calgary	<a href="#">Calgary Community Services Guide</a> , 211, 311, 911
Community Resource Centers	<a href="#">Community Resource Centers</a> , <a href="#">City of Calgary Family &amp; Community Support Services</a> , <a href="#">Alberta Health Services</a>

